



Mendon Highway Dept: Mailbox Replacement Policy

Winter normally brings a number of incidents involving mailboxes and snow. The Highway Department DOES NOT replace mailboxes that have been damaged or broken during normal snow removal operations. We make every effort to avoid damage to mailboxes, but there is always some boxes that are either not secured adequately, or the snow is simply too heavy. This is a fact that we cannot avoid, and apologize in advance, but we will not replace or repair mailboxes that are broken during snowstorms. Please inspect your mailboxes to make sure that they are sturdy, secure and set back adequately to avoid plows and heavy snow.

Please call the Highway Department at 508-473-0737 if you have any questions, concerns or complaints, so that we can investigate each incident.